

# MEDIUM TERM EXPENDITURE FRAMEWORK (MTEF) FOR 2021-2024

## OFFICE OF HEAD OF CIVIL SERVICE

# PROGRAMME BASED BUDGET ESTIMATES For 2021



Transforming Ghana Beyond Aid

# OFFICE OF HEAD OF CIVIL SERVICE

| The OHCS MTEF PBB for 2021 is | also available on the | e internet at: <u>www.mc</u> | ofep.gov.gh |
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# **1.5. Appropriation Bill**Summary of Expenditure by Sub-Programme, Economic Item and Funding

Entity: 002 - Office of the Head of Civil Service Year: 2021 | Currency: Ghanaian Cedi (GHS) 2021 Full Year Budget

|  |                           | Ğ                     | 909                          |            |                           | 1GF                     |                              |           |           | Funds / Others                 |                       | Donors                       |       |             |
|--|---------------------------|-----------------------|------------------------------|------------|---------------------------|-------------------------|------------------------------|-----------|-----------|--------------------------------|-----------------------|------------------------------|-------|-------------|
|  | Compensation of employees | Goods and<br>Services | 31 - Non<br>financial assets | Total      | Compensation of employees | Goods and<br>Services f | 31 - Non<br>financial assets | Total     | Statutory | *Error: Invalid report object* | Goods and<br>Services | 31 - Non<br>financial assets | Total | Grand Total |
| 00201 - Management and Administration    | 6,458,920                 | 1,779,470             | 1,150,000                    | 9,388,390  |                           |                         |                              |           |           |                                |                       |                              |       | 9,388,390   |
| 00201000 - Management and Administration | 6,458,920                 | 1,779,470             | 1,150,000                    | 9,388,390  |                           |                         |                              |           |           |                                |                       |                              |       | 9,388,390   |
| 00202 - Institutional Development        | 9,276,839                 | 1,361,465             |                              | 10,638,304 |                           | 138,182                 | 33,113                       | 171,295   |           |                                |                       |                              |       | 10,809,599  |
| 00202002 - Institutional Strengthening   | 1,723,168                 | 418,912               |                              | 2,142,080  |                           | 121,007                 | 33,113                       | 154,120   |           |                                |                       |                              |       | 2,296,200   |
| 00202003 - Records Management            | 4,335,910                 | 628,368               |                              | 4,964,278  |                           | 17,175                  |                              | 17,175    |           |                                |                       |                              |       | 4,981,453   |
| 00202004 - Procurement Management        | 3,217,762                 | 314,184               |                              | 3,531,946  |                           |                         |                              |           |           |                                |                       |                              |       | 3,531,946   |
| 00203 - Human Resource Management        | 5,622,026                 | 4,350,000             |                              | 9,972,026  |                           | 2,280,563               | 723,260                      | 3,003,823 |           |                                |                       |                              |       | 12,975,849  |
| 00203001 - Recruitment and Promotions    | 375,287                   | 4,050,000             |                              | 4,425,287  |                           |                         |                              |           |           |                                |                       |                              |       | 4,425,287   |
| 00203002 - Training and Development      | 4,080,468                 | 100,000               |                              | 4,180,468  |                           | 2,280,563               | 723,260                      | 3,003,823 |           |                                |                       |                              |       | 7,184,291   |
| 00203003 - Performance Management        | 605,837                   | 100,000               |                              | 705,837    |                           |                         |                              |           |           |                                |                       |                              |       | 705,837     |
| 00203004 - Information Management        | 560,434                   | 100,000               |                              | 660,434    |                           |                         |                              |           |           |                                |                       |                              |       | 660,434     |
| Grand Total                              | 21,357,785                | 7,490,935             | 1,150,000                    | 29,998,720 |                           | 2,418,745               | 756,373                      | 3,175,118 |           |                                |                       |                              |       | 33,173,838  |

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# PART A: STRATEGIC OVERVIEW OF THE OFFICE OF HEAD OF CIVIL SERVICE

### 1. NMTDPF POLICY OBJECTIVES

The NMTDPF 2018 -2021 contains two (2) Policy Objectives that are relevant to the Office of the Head of Civil Service

These are as follows:

- Build an effective and efficient Government machinery
- Enhance capacity for policy formulation and coordination

### 2. MISSION

Assist the Government in the formulation and implementation of Government policies for the development of the country, through the management of human and other resources, promotion of efficient information management, organizational development and value for money procurement for results-oriented services.

### 3. CORE FUNCTIONS

The core functions of OHCS are to:

- Formulate/review the HRM related policies, guidelines, standards and programmes for the Service and facilitate their implementation.
- Monitor and coordinate all Human Resource Management related programmes in Ministries and Departments to ensure uniformity in the application of rules and adherence to standards.
- Develop and ensure the implementation of a robust performance management system for the Civil Service.
- Develop and facilitate the conduct of systematic, competency-based training for the acquisition of skills consistent with the needs of the Service.
- Exercise oversight responsibility for the management of Civil Service Training Institutions.
- Develop record management policies and standards for records keeping in public institutions.
- Monitor and restructure the record management system and train staff in line with international best practices.
- Provide requisite environment for the storage, retrieval and use of archival materials.
- Design and institutionalise structures and systems to facilitate effective and efficient delivery of public procurement and Supply Chain management processes in the Civil Service.
- Develop/review standard operating procedures to guide procurement and supply chain managers.
- Develop and monitor composite annual procurement plan for the Civil Service.

### 4. POLICY OUTCOME INDICATORS AND TARGETS

| Outcome<br>Indicator  | Unit of<br>Measurement   | Bas  | seline   | Lates | st Status | Ta   | rget    |
|---|--|------|----------|-------|-----------|------|---------|
| <b>Description</b>  | Wieasurement   | Year | Value    | Year  | Value     | Year | Value   |
| Improved Performance in the Civil Service   | Percentage of Chief<br>Directors scoring<br>80% and above of<br>the set deliverables<br>in their performance<br>agreements | 2019 | 80.55%   | 2020  | On-going  | 2021 | 70%     |
| Chief Directors<br>Performance<br>Agreement<br>evaluated                          | Percentage of HoDs & Directors delivering 70% and above of their set deliverables in their performance agreements          | 2019 | 86.98%   | 2020  | On-going  | 2021 | 70%     |
| Staff appraisal completed by Officers   | Percentage of Deputy Directors/Analogou s and below delivering 70% and above of their set targets in their SPAR            | 2019 | 60.44%   | 2020  | On-going  | 2021 | 70%     |
| Improve records<br>management<br>systems and<br>practices in the<br>Civil Service | Number of sheets<br>digitized for<br>archival document   | 2019 | 1,000,00 | 2020  | 19,000    | 2021 | 150,000 |

### 5. SUMMARY OF KEY PERFORMANCE IN 2020

### PROGRAMME 1: MANAGEMENT AND ADMINISTRATION

### **COVID-19 Preventive Measures**

Following the global outbreak of the COVID-19 pandemic, Management introduced workplace contingency measures one of which was the flexible working hours/days/week regime. This was to avoid having many people present in the office at the same time and as a result prevent the spread of the virus. Hand sanitizers were also placed at vantage points within the office and the social distancing protocol adhered to in the delivery of duties in the office.

### **Civil Service Council Operations**

The Civil Service Council (CSC) Secretariat processed the Records of Decision of the 2019 Service-wide promotion interviews and conveyed approvals to the various Ministries and Departments. One hundred and sixty-five (165) Records of Decision received were processed. Twenty-nine (29) conversions and one (1) upgrading were processed and conveyed. Additionally, records of Heads of Departments in the Civil Service were updated, forty-four (44) contract applications were approved and Twenty-one (21) Category 'A' appointments processed.

### **Civil Service Annual Performance Reporting**

The Office printed and distributed twenty (20) copies of the 2019 Annual Performance Report to key stakeholders and uploaded a copy onto the OHCS website to enable Civil Service Staff and other clients gain access to the document.

### **Review of Regulatory Framework**

Following the decoupling of the Local Government Service from the Civil Service, the Civil Service Act, 1993, Act 327, and its Interim Regulations, LI 47 of 1960 were not reviewed to give total effect to the decentralization agenda and to meet modern trends of Public/Civil Service governance and management.

The Office therefore requested for and received approval from Cabinet to review the Civil Service Act and Interim Regulations after which a team of Consultants were procured who produced an Inception report and validated the Regulations. The Draft regulations is yet to be submitted to the Office of the Attorney General for review and approval. The Civil Service Administrative Instruction was also submitted to the Civil Service Council for review and validation and is yet to be approved for implementation.

### **NACAP Implementation**

The OHCS is one of the implementing partners for National Anti-Corruption Action Plan (NACAP) and as such is committed to the agenda of making corruption a high risk, low gain venture. In 2020, the Office sensitized eighty (80) staff out of the target number of one hundred (100) on the NACAP and developed a draft manual to guide the operations of focal persons and provide a mechanism for safe reporting of corrupt practices.

The Office developed and submitted nomination forms to various Ministries and Departments for the selection of deserving Officers for the awards. An evaluation committee has been constituted to review nominations, select and recommend deserving Officers for awards for their performance in 2019.

Five meetings have been held by the evaluation committee. In all, fourteen (14) CDs and their best-performing Directors, thirty-two (32) Professionals and twenty-eight (28) Sub Professionals were nominated for awards.

### PROGRAMME 2: INSTITUTIONAL DEVELOPMENT

### **Management Consultancy and Operational Audits**

During the period under review, the Management Services Department (MSD) reviewed/developed eighteen (18) organizational manuals/job descriptions; finalized eight (8) Schemes of Service; developed fourteen (14) Client Service Charters and undertook four (4) management reviews in Ministries and Departments.

### **Restructuring Records Offices of Public Institutions**

The Public Records and Archives Administration Department (PRAAD) restructured Records Offices in two (2) MDAs out of the targeted number of twenty-five (25) in MDAs. The exercise, which included decongestion of Records Offices, review and design of classification schemes, resulted in an improved recordkeeping system in the various MDA's and MMDA's.

This reflected in the performance of Records Class staff in those institutions as well as the scores for the MMDA's in question in their Functional & Organizational Assessment Tool (FOAT) analysis. The decongestion exercise which involved the transfer of semi-current records to the National Records Centre for storage ensured that there was enough space for the management of more current records in the MDA's and MMDA's.

Subsequently, the National Records Centre was also decongested, where 3,500 boxes of records were appraised and disposed while 2490 boxes were accessioned. This exercise led to easy access to and timely retrieval of records; both of which are tenets of accountable and transparent public service.

### **Monitoring Records Management System**

PRAAD was able to achieve about 78% of its target on assessment/ monitoring of the Records Management System of public institutions since fourteen (14) institutions out of a target of eighteen (18) were monitored during the period under review. This exercise was to ensure that all public institutions keep to the standard and approved guidelines on records keeping as prescribed by the Department. Non-compliance would lead to loss of records that tends to compromise governance.

### **Management of Archival Documents**

To ensure the availability of reliable archival documents for research and policy formulation, the Department undertakes various activities in line with management of archival documents. In addition to existing bonded newspapers, 36 volumes of newspapers were bonded, accessioned and all classified for the period under review.

Also, PRAAD developed newspapers finding aids for effective search by clients and undertook fumigation of the three (3) national archival repositories as well as the digitization of 19,507 sheets of archival documents for the purposes of technological enhancement.

As part of its public information management role, the Department in the year under review, aided 2648 visitors (nationals and non-nationals) with various information for the purposes of education, research, adjudication, reconciliation and for general information.

### **Institutional Capacity Development**

As part of its role of ensuring effective management of public records, the Department undertakes research and training of staff who are in charge pf records management of public institutions. During the year, The Training and Research Division successfully organized four training sessions and three customized off-site training for some public organizations including records officers and other officers managing records in MDAs. The training covered 176 participants.

The division has also undertook a monitoring and evaluation visit to assess the performance of officers who benefited from its training in a number of MDAs.

### **Monitoring Procurement and Supply Chain activities**

The Office under the auspices of the Procurement and Supply Chain Management Department (PSCMD) successfully monitored twelve (12) Departments and Agencies and organized training for the Procurement and Supply Chain Officers. This exercise was to ensure that all Procurement and Supply Chain activities undertaken by various M&Ds complied with the Public Procurement Act 2003, Act 663 and amended Act (914) of 2016 and the **Public Financial Management Act 2016**, (Act 921) and other relevant laws rules and regulations.

### PROGRAMME 3: HUMAN RESOURCE MANAGEMENT

### **Enhancing Performance Management in the Civil Service**

For the 2020 reporting year, thirty-eight (38) Chief Directors out of the targeted number of thirty-seven (37) signed Performance Agreements with the Head of the Civil Service. This included the Chief Director of the Ministry of National Security, marking the first time a Chief Director from the Ministry, since its creation, has signed the Performance Agreement.

To strengthen the Performance Management culture in the Civil Service, Chief Directors performance are evaluated at the end of each year by an evaluation team constituted by the Head of the Civil Service. The 2019 performance of thirty-six (36) out of the thirty-seven (37) Chief Directors were evaluated as one Chief Director was indisposed, therefore could not participate in the exercise. An analysis of the findings of the evaluation exercise revealed that thirty-three (33) CDs scored 70% and above. This number represents 91.67% of officers evaluated and indicates an impressive performance.

A total of One hundred and seventy (170) Directors and Heads of Departments (HoDs) in the 2019 performance were evaluated at the end of the year. This number consists of one hundred and forty-six (146) Directors and twenty-four (24) HoDs.

Also, a total of two hundred sixty-one (261) Directors/HoDs signed the 2020 Performance Agreements with their Chief Directors; being, two hundred and twenty-eight (228) Directors/Analogous Grade Officers and thirty-three (33) HoDs.

Three thousand two hundred and two (3,202) Civil Service Staff were appraised in the 2019 end-of-year Staff Performance Appraisal exercise. A total of two thousand seven hundred and thirty (2,730) Officers from thirty-five (35) Ministries participated in the 2020 Appraisal process.

### **Promotions, Recruitment and Training**

The Office performed gap analysis on inputs received from Twenty-seven (27) Ministries, Seven (7) Departments and one (1) extra Ministerial Organization. The objective of the exercise was to engage Human Resource Managers for their inputs towards the development of a comprehensive short-term recruitment plan for the Civil Service.

In 2020, the number of eligible officers from M&Ds promotion register were 4,832 out of which 2,798 were vetted and assessed for promotions. Service-wide promotion related training programmes were also conducted at GIMPA and the Civil Service Training Institutions for 1,903 Civil Service staff in the areas of Diploma in Public Administration, Scheme of Service and Induction Training for newly recruited staff in the Civil Service. The Office has successfully undertaken the promotion interviews and promotion linked training for two years continuous with funding support from the Ministry of Finance. Also, 939 officers were recruited and posted to the various Ministries and Departments.

A meeting was held with the Country Director, EPL and the list of the 2020 Cohort of EPL received into the Service. Postings of the third Cohort was undertaken based on institutions' expression of interest.

### **Implementation of Civil Service Week Celebration**

Section 88 of the Civil Service Act, 1993 (PNDCL 327) enjoins the Office of the Head of the Civil Service to institute an award for meritorious performance in the Civil Service. The OHCS re-instituted the awards for outstanding performance using the annual Civil Service Week celebration platform to recognize the importance of staff of the Civil Service to national development and to honour their dedicated and selfless service to the public and citizens of Ghana.

The 2020 Civil Service week and awards ceremony was organized under the theme, "Civil Service and Private Sector Synergy: A National Development Imperative" from 17th – 25th September, 2020. Some of the activities undertaken were Press Launch, Public Lecture, Open Day, Health Day, Thanksgiving Service and an awards Ceremony. Ninety-Four Officers received awards for their outstanding performance in 2019.

### 6. EXPENDITURE TRENDS FOR THE MEDIUM-TERM

The OHCS's 2018 approved budget allocation was GH¢12,822,482, made up of GH¢11,243,398 (GoG) and GH¢1,579,083.00 (IGF). As at the end of the year, an amount of GH¢8,496,060.82 was expended for Compensation of Employees, GH¢6,945,514.80 was expended for Goods and Services while GH¢612,071.73 was also expended for CAPEX. IGF expenditure amounted to GH¢1,961,632.82 being GH¢1,827,358.49 for Goods and Services and GH¢134,274.33 for CAPEX.

Expenditure on Goods & Services included the special release of  $GH\phi4,068,000.00$  to undertake Service-wide promotion linked training and interviews as well as  $GH\phi1,000,000.00$  to commence the project on the digitization of records at the National Archives. The CAPEX expenditure also included a special release of  $GH\phi149,371.73$  for the rehabilitation of the OHCS building roof, all from the contingency vote.

For the year 2019, the Office was allocated a total budget of  $GH\phi$  20,040,832.00 which was upwardly reviewed to 25,506,476.00 during the 2019 mid-year budget review. This was due to an additional GHC 5.4 million allocated to the compensation of employees budget following the special proposal made by the Head of Civil Service to fill vacancies in the newly created districts during the 2019 budget hearing. This revised budget was made up of  $GH\phi$ 17,571,445 (GoG) with the additional budget support of  $GH\phi$ 5,465,644.00 (GoG) at mid-year and  $GH\phi$ 2,469,387.00 (IGF).

By December, expenditure on Compensation of Employees amounted to GH¢ 15,417,464.20 the use of Goods and Services amounted to GH¢ 6,894,874.95 made up of GH¢ 5,023,999.92 (GOG) and GH¢1,870,975.03 (IGF) while expenditure on CAPEX amounted to GH¢950,000.00 from (GoG) and GH¢ 544.655.11 from (IGF).

The 2020 OHCS approved budget was  $GH\phi34,708,833.00$  but was revised to  $GH\phi35,305,633.00$  during the mid-year budget review. This amount was made up of  $GH\phi25,121,372.00$  (GOG),  $GH\phi3,390,445.00$  (IGF) and  $GH\phi6,793,816.00$  from Development Partner funds.

According to economic classification, GoG funds comprised of GH¢17,777,793.00 allocated for Compensation of Employees, GH¢6,343,579.00 allocated for the use of Good Services and GH¢1,000,000.00 allocated for CAPEX. The IGF budget of GH¢3,390,445.00 consisted of GH¢2,575,045.00 for the use of Goods and Services and GH¢ 815,400.00 for CAPEX. Also, an amount of GH¢ 6,793,816.00 was allocated as development partners funds for the implementation of the OHCS component of the Ghana Public Sector Reform Project for the year 2020.

At the end of the year in December 2020, Expenditure for the period amounted to  $GH\phi$  28,713,774.60 being  $GH\phi$ 26,028,058.31 for GoG and  $GH\phi$  2,685,716.34 for IGF. Details are provided in the table below.

### 2020 PERFORMANCE

| ·                          | Approved<br>Budget | Revised Budget | Release       | Expenditure   | Variance      |
|----------------------------|--------------------|----------------|---------------|---------------|---------------|
| Item                       | Ghs                | Ghs            |               | Ghs           | Ghs           |
|                            | (a)                | (b)            |               | (c)           | (b – c)       |
|                            |                    | Go             | G             |               |               |
| Compensation of Employees  | 17,777,793.00      | 17,777,793.00  | 19,449,608.85 | 19,449,608.85 | -1,671,815.85 |
| Use of Goods &<br>Services | 6,343,579.00       | 6,343,579.00   | 5,718,046.34  | 5,718,046.34  | 625,532.66    |
| Capex                      | 1,000,000.00       | 1,000,000.00   | 1,000,000.00  | 860,403.12    | 139,596.88    |
| Sub-Total                  | 25,121,372.00      | 25,121,372.00  | 26,167,655.19 | 26,028,058.31 | -906,686.31   |

|                     |               | IG            | F             |              |            |
|---------------------|---------------|---------------|---------------|--------------|------------|
| Goods &<br>Services | 2,102,445.00  | 2,575,045.00  | 2,213,728.86  | 2,098,972.87 | 476,072.13 |
| Capex               | 691,200.00    | 815,400.00    | 586,743.47    | 586,743.47   | 228,656.53 |
| Sub-Total           | 2,793,645.00  | 3,390,445.00  | 2,800,472.33  | 2,685,716.34 | 704,728.66 |
| TOTAL               | 27,915,017.00 | 28,511,817.00 | 28,968,127.50 | 28,713,774.6 | 201,957.65 |

Note: **GH¢ 6,793,816.00** was allocated as DP funds for the implementation of the OHCS component of the Ghana Public Sector Reform Project for the year 2020

In 2021, the total budget allocation to OHCS is  $GH\phi33,173,838.00$ . This amount is made up of  $GH\phi29,998,720.00$  from GOG and  $GH\phi3,175,118.00$  from internally generated funds (IGF). The breakdown of the amount by economic classification (GOG) is as follows; Compensation of Employees amount to  $GH\phi21,357,785.00$ , the use of Good and Services amount to  $GH\phi7,490,935.00$  and CAPEX amount to  $GH\phi1,150,000.00$ .

The IGF of GH $\phi$ 3,175,118.00 comprises GH $\phi$ 2,418,745.00 for the use Goods and Services of and GH $\phi$  756,373.00 for CAPEX.



# 2.6 Budget by Chart of Account

6.0- Programme, Sub-Programme and Natural Account Summary

Entity: 002 - Office of the Head of Civil Service

Funding: All Source of Funding Year: 2021 | Currency: GH Cedi

|  | 2021       | 2022       | 2023       | 2024       |
|--|------------|------------|------------|------------|
| All Programmes                           | 33,173,838 | 33,323,538 | 33,323,538 | 33,323,538 |
| 00201 - Management and Administration    | 9,388,390  | 9,448,090  | 9,448,090  | 9,448,090  |
| 00201000 - Management and Administration | 9,388,390  | 9,448,090  | 9,448,090  | 9,448,090  |
| 21 - Compensation of employees [GFS]     | 6,458,920  | 6,458,920  | 6,458,920  | 6,458,920  |
| 22 - Use of goods and services           | 1,779,470  | 1,839,170  | 1,839,170  | 1,839,170  |
| 31 - Non financial assets                | 1,150,000  | 1,150,000  | 1,150,000  | 1,150,000  |
| 00202 - Institutional Development        | 10,809,599 | 10,809,599 | 10,809,599 | 10,809,599 |
| 00202002 - Institutional Strengthening   | 2,296,200  | 2,296,200  | 2,296,200  | 2,296,200  |
| 21 - Compensation of employees [GFS]     | 1,723,168  | 1,723,168  | 1,723,168  | 1,723,168  |
| 22 - Use of goods and services           | 539,919    | 539,919    | 539,919    | 539,919    |
| 31 - Non financial assets                | 33,113     | 33,113     | 33,113     | 33,113     |
| 00202003 - Records Management            | 4,981,453  | 4,981,453  | 4,981,453  | 4,981,453  |
| 21 - Compensation of employees [GFS]     | 4,335,910  | 4,335,910  | 4,335,910  | 4,335,910  |
| 22 - Use of goods and services           | 645,543    | 645,543    | 645,543    | 645,543    |
| 00202004 - Procurement Management        | 3,531,946  | 3,531,946  | 3,531,946  | 3,531,946  |
| 21 - Compensation of employees [GFS]     | 3,217,762  | 3,217,762  | 3,217,762  | 3,217,762  |
| 22 - Use of goods and services           | 314,184    | 314,184    | 314,184    | 314,184    |
| 00203 - Human Resource Management        | 12,975,849 | 13,065,849 | 13,065,849 | 13,065,849 |
| 00203001 - Recruitment and Promotions    | 4,425,287  | 4,425,287  | 4,425,287  | 4,425,287  |
| 21 - Compensation of employees [GFS]     | 375,287    | 375,287    | 375,287    | 375,287    |
| 22 - Use of goods and services           | 4,050,000  | 4,050,000  | 4,050,000  | 4,050,000  |
| 00203002 - Training and Development      | 7,184,291  | 7,224,291  | 7,224,291  | 7,224,291  |
| 21 - Compensation of employees [GFS]     | 4,080,468  | 4,080,468  | 4,080,468  | 4,080,468  |



# 2.6 Budget by Chart of Account

6.0- Programme, Sub-Programme and Natural Account Summary

Entity: 002 - Office of the Head of Civil Service

Funding: All Source of Funding Year: 2021 | Currency: GH Cedi

|                                      | 2021      | 2022      | 2023      | 2024      |
|--------------------------------------|-----------|-----------|-----------|-----------|
| 22 - Use of goods and services       | 2,315,563 | 2,355,563 | 2,355,563 | 2,355,563 |
| 27 - Social benefits [GFS]           | 65,000    | 65,000    | 65,000    | 65,000    |
| 31 - Non financial assets            | 723,260   | 723,260   | 723,260   | 723,260   |
| 00203003 - Performance Management    | 705,837   | 755,837   | 755,837   | 755,837   |
| 21 - Compensation of employees [GFS] | 605,837   | 605,837   | 605,837   | 605,837   |
| 22 - Use of goods and services       | 100,000   | 150,000   | 150,000   | 150,000   |
| 00203004 - Information Management    | 660,434   | 660,434   | 660,434   | 660,434   |
| 21 - Compensation of employees [GFS] | 560,434   | 560,434   | 560,434   | 560,434   |
| 22 - Use of goods and services       | 100,000   | 100,000   | 100,000   | 100,000   |

### PART B: BUDGET PROGRAMME SUMMARY

### PROGRAMME 1: MANAGEMENT AND ADMINISTRATION

### 1. Budget Programme Objectives

- Promote and improve the efficiency and effectiveness of performance in the public/civil service
- To ensure the provision of adequate logistics for the smooth running of OHCS Directorates, Departments and Training Schools.
- To coordinate resource mobilization, improve financial management and timely reporting.

### 2. Budget Programme Description

The programme on Management and Administration seeks to provide administrative and financial services for the efficient running of the OHCS Directorates, Departments and Schools. The programme is responsible for ensuring that all cross-cutting services are provided for the other programmes and sub-programmes to achieve their objectives.

This programme is mainly implemented by the Finance and Administration Directorate of the Office with a total staff strength of 103 officers.

### 3. Budget Programme Results Statement

The table below indicates the main outputs, indicators and projections by which the OHCS measures the performance of this programme.

|  |  |        | P      | ast Year | S      |              | Proj         | ections      |              |
|--|--|--------|--------|----------|--------|--------------|--------------|--------------|--------------|
| Main   | Output   | 20     | 019    |          | 2020   |              |              |              | Indicative   |
| Output   | Indicator  | Target | Actual | Target   | Actual | Year<br>2021 | Year<br>2022 | Year<br>2023 | Year<br>2024 |
| HCS meetings<br>with<br>CD's/Director<br>s Organised | No. of<br>CD's/Director<br>s meetings<br>minutes<br>produced | 4      | 4      | 4        | 2      | 4            | 4            | 4            | 4            |
|  | Number of<br>Internal Audit<br>Reports<br>produced           | 4      | 2      | 4        | 5      | 4            | 4            | 4            | 4            |
|  | Number of<br>CSC meetings<br>minutes<br>produced             | 4      | 4      | 4        | 3      | 4            | 4            | 4            | 4            |
| Applications<br>for Contracts<br>Processed           | No. of<br>Contracts<br>approved                              | 47     | 13     | 10       | 44     | 10           | 10           | 10           | -            |

|   |  |   | Pa  | ast Year | rs e   |              | Pro          | jections     |               |
|---|--|---|---|----------|--|--------------|--------------|--------------|---------------|
| Main  | Output   | 20  | )19   |          | 2020   | Budget       | Indicative   |              | Indicative    |
| Output  | Indicator  | Target  | Actual  | Target   | Actual   | Year<br>2021 | Year<br>2022 | Year<br>2023 | Year<br>2024  |
| Production of<br>2019 Civil<br>Service<br>Annual  | No. of<br>CSAPR<br>printed and<br>distributed        | 200   | 70  | 50       | 20   | 50           | 50           | 50           | -             |
| Performance<br>Report<br>(CSAPR)  | Production time of CSAPR                             | March   | June  | March    | April  | March        | March        | March        | <b>M</b> arch |
| Review of<br>the Civil<br>Service Act<br>1993 (PNDL<br>327) and<br>Interim<br>Regulations,<br>1960, LI 47 | Civil Service<br>Act 1993<br>(PNDL 327)<br>published | Civil Servic e Act 1993 (PND L 327) publis hed and disse minat ed | Memo<br>develo<br>ped<br>and<br>submi<br>tted to<br>Cabin<br>et for<br>appro<br>val |          | Cabinet response received for the review of the Act and Consultant is currently working on the Regulations | Nil          | Nil          | Nil          | Nil           |
|   | Number of staff sensitized                           |   | 105   | 100      | RTI Act 2019 (Act 989) - Eighty (80) officers  •NACAP manual- fifteen (15) Focal Persons and RCU Officers  | 100          | 100          | 100          | 100           |

### 4. Budget Programme Operations and Projects

The table below lists the main Operations and Projects to be undertaken under the Management and Administration programme.

| Operations  | Projects   |
|---|--|
| Publish OHCS Organizational Manual  | Procure two saloon cars procured                 |
| Develop and publish Operational Manual for OHCS   | Refurbish OHCS/Annex<br>Building                 |
| Provide logistics for the smooth running of the Office available  | Purchase of computers and some office equipment. |
| Decongest and Digitalise the Records System in OHCS   |  |
| Develop Vehicle use Policy Document   |  |
| Facilitate Foreign Travels  |  |
| <ul> <li>Enhance Productivity</li> <li>Organise training for OHCS Staff</li> <li>Implement Rewards &amp; Sanctions regime</li> <li>Develop OHCS welfare policy</li> </ul>   |  |
| Validate and Implement OHCS HIV/AIDS and Workplace wellness policy document  Develop and implement OHCS welfare policy  |  |
| <ul> <li>Audit Reports</li> <li>Organise Audit Committee Meetings</li> <li>Undertake operational audits in the OHCS and Civil Training Institutions</li> </ul>  |  |
| <ul> <li>Public Relations</li> <li>Implementation report on Public Relations Policy for OHCS</li> <li>Strategic Communication Plan available</li> <li>Develop audio-visual contents for OHCS receptions</li> <li>Procurement Plan</li> <li>Entity Tender Committee Meetings</li> <li>Organize Civil Service Council Meetings</li> </ul> |  |
| Production of 2019 Civil Service Annual Performance<br>Report (CSAPR)   |  |
|   |  |

# 2.7. Budget by Chart of Account

7- MDA Sub-Programme and Natural Account Summary

Entity: 002 - Office of the Head of Civil Service

Funding: All Source of Funding Year: 2021 | Currency: GH Cedi

|  | 2021      | 2022      | 2023      | 2024      |
|--|-----------|-----------|-----------|-----------|
| 00201 - Management and Administration    | 9,388,390 | 9,448,090 | 9,448,090 | 9,448,090 |
| 00201000 - Management and Administration | 9,388,390 | 9,448,090 | 9,448,090 | 9,448,090 |
| 21 - Compensation of employees [GFS]     | 6,458,920 | 6,458,920 | 6,458,920 | 6,458,920 |
| 22 - Use of goods and services           | 1,779,470 | 1,839,170 | 1,839,170 | 1,839,170 |
| 31 - Non financial assets                | 1,150,000 | 1,150,000 | 1,150,000 | 1,150,000 |

### BUDGET PROGRAMME SUMMARY

### PROGRAMME 2: INSTITUTIONAL DEVELOPMENT

### 1. Budget Programme Objectives

- Rationalize and define structures, roles and procedures for state institutions
- Improve transparency and public access to public information
- Promote and improve the efficiency and effectiveness of performance in the public/civil service

### 2. Budget Programme Description

This programme is delivered mainly by Management Services Department (MSD), Public Records and Archives Administration Department (PRAAD), and Procurement and Supply Chain Management Directorate (PSCMD) with total staff strength of 265 Officers.

The programme ensures that Ministries, Departments and Agencies (MDAs) are optimally structured by identifying the required skill mix to undertake sector plans, programmes and projects for accelerated national development. It strengthens public institutions to improve their service delivery standards, productivity and responsiveness.

It also puts in place measures to preserve and conserve public records and archives; ensure the effective management of records systems in public institutions. It further ensures the existence of an efficient, effective and economic management of the Government's non-pay spend through the use of developed systems, designed plans and programmes to harmonize the process of procurement and supply chain management in the Civil Service.

This programme also has three sub-programmes; Institutional Strengthening, Records Management and Procurement Management.

# 2.7. Budget by Chart of Account

7- MDA Sub-Programme and Natural Account Summary

Entity: 002 - Office of the Head of Civil Service

Funding: All Source of Funding Year: 2021 | Currency: GH Cedi

|  | 2021       | 2022       | 2023       | 2024       |
|--|------------|------------|------------|------------|
| 00202 - Institutional Development      | 10,809,599 | 10,809,599 | 10,809,599 | 10,809,599 |
| 00202002 - Institutional Strengthening | 2,296,200  | 2,296,200  | 2,296,200  | 2,296,200  |
| 21 - Compensation of employees [GFS]   | 1,723,168  | 1,723,168  | 1,723,168  | 1,723,168  |
| 22 - Use of goods and services         | 539,919    | 539,919    | 539,919    | 539,919    |
| 31 - Non financial assets              | 33,113     | 33,113     | 33,113     | 33,113     |
| 00202003 - Records Management          | 4,981,453  | 4,981,453  | 4,981,453  | 4,981,453  |
| 21 - Compensation of employees [GFS]   | 4,335,910  | 4,335,910  | 4,335,910  | 4,335,910  |
| 22 - Use of goods and services         | 645,543    | 645,543    | 645,543    | 645,543    |
| 00202004 - Procurement Management      | 3,531,946  | 3,531,946  | 3,531,946  | 3,531,946  |
| 21 - Compensation of employees [GFS]   | 3,217,762  | 3,217,762  | 3,217,762  | 3,217,762  |
| 22 - Use of goods and services         | 314,184    | 314,184    | 314,184    | 314,184    |

### **BUDGET SUB-PROGRAMME SUMMARY**

### PROGRAMME 2: INSTITUTIONAL DEVELOPMENT

### **SUB-PROGRAMME 2.1: Institutional Strengthening**

### 1. Budget Sub-Programme Objective

Rationalize and define structures, roles and procedures for state institutions.

### 2. Budget Sub-Programme Description

This sub-programme is delivered by Management Services Department (MSD) with staff strength of fifty-nine (59) Officers and funding is from GOG source.

MSD offers management consultancy services to public sector organisations with the view of ensuring that they are well structured with reviewed work processes for improved service delivery.

These are achieved by:

- Realigning functions and improving service delivery of MDAs
- Reviewing work standards and business processes
- Facilitating the setting of service standards
- Conducting management reviews
- Providing technical assistance for manpower/human resource audit reviews
- Conducting job inspection exercise
- Undertaking job analysis and evaluation

### 3. Budget Sub-Programme Results Statement

The table indicates the main outputs, its indicators and projections by which the Office measures the performance of this sub-programme.

|   | Output  |        | Past   | t Years |        | Projections  |              |              |              |  |
|---|---|--------|--------|---------|--------|--------------|--------------|--------------|--------------|--|
| Main Output   |   | 2019   |        | 2020    |        |              |              |              | Indicativ    |  |
|   | Indicator   | Target | Actual | Target  | Actual | Year<br>2021 | Year<br>2022 | Year<br>2023 | Year<br>2024 |  |
| Organisational<br>Manuals and<br>Job<br>descriptions<br>reviewed/<br>developed    | Number of<br>MDAs<br>organisational<br>Manuals and<br>job<br>descriptions<br>reviewed/<br>developed | 8      | 18     | 8       | 9      | 7            | 5            | 18           | 11           |  |
| Scheme of<br>service<br>developed/<br>reviewed/<br>finalised                      | Number of<br>Schemes of<br>Service<br>developed/<br>reviewed/<br>finalised                          | 8      | 4      | 6       | 1      | 6            | 6            | 6            | 7            |  |
| Work<br>processes<br>reviews/ client<br>service charters<br>developed for<br>MDAs | Number of<br>Charters<br>developed  | 5      | 17     | 8       | 8      | 16           | 20           | 16           | 20           |  |
| MDAs<br>Organizational/<br>Management<br>reviews<br>conducted                     | Number of<br>Organisational/<br>Management<br>Reviews<br>conducted                                  | 6      | 5      | 7       | 4      | 7            | 8            | 6            | 7            |  |
| Staff Capacity developed  | Number of staff trained   | 6      | 7      | 8       | 6      | 7            | 10           | 10           | 10           |  |
| Norms /<br>Establishment  | Number of Job<br>inspections<br>undertaken and<br>establishment<br>schedules<br>completed           | 8      | 50     | 10      | 4      | 6            | 6            | 6            | 7            |  |

### **4. Budget Sub-Programme Operations and Projects**

The table below lists of the main Operations and Projects to be undertaken by the sub-programme

| Operations   | Projects |
|--|----------|
| Develop, review and finalise schemes of service for MDAs |          |
| Develop Capacity of staff                                |          |
| Publicize the role of MSD in Public Sector               |          |
| Improvement and expansion                                |          |
| Conduct Management Reviews in MDAs                       |          |
| Review Organisational Manuals for MDAs                   |          |
| Develop work processes for MDAs                          |          |



# 2.8. Budget by Chart of Account

### 8 - Sub-Programme and Natural Account

Entity: 002 - Office of the Head of Civil Service

Funding: All Source of Funding Year: 2021 | Currency: GH Cedi

|  | 2021      | 2022      | 2023      | 2024      |
|--|-----------|-----------|-----------|-----------|
| 00202002 - Institutional Strengthening | 2,296,200 | 2,296,200 | 2,296,200 | 2,296,200 |
| 21 - Compensation of employees [GFS]   | 1,723,168 | 1,723,168 | 1,723,168 | 1,723,168 |
| 22 - Use of goods and services         | 539,919   | 539,919   | 539,919   | 539,919   |
| 31 - Non financial assets              | 33,113    | 33,113    | 33,113    | 33,113    |

### **BUDGET SUB-PROGRAMME SUMMARY**

### PROGRAMME 2: INSTITUTIONAL DEVELOPMENT

**SUB-PROGRAMME 2.2: Records Management** 

### 1. Budget Sub-Programme Objectives

Improve transparency and public access to public information

### 2. Budget Sub-Programme Description

This sub-programme is delivered by Public Records and Archives Administration Department (PRAAD) with staff strength of 194 Officers and is funded from GOG and IGF sources. It is also responsible for ensuring the proper and effective management of records in all public institutions.

These are achieved by:

- Establishing and implementing procedures for the timely disposal of public records of no continuing value
- Advising on best practices and establish national standards in records keeping in the Civil and Public Services
- Establishing and implementing procedures for the transfer of public records of permanent value for preservation in the national archives or other archival repository as may be designated under the Public Records and Archives Administration Act, 1997 (Act 535).

### **3. Budget Sub-Programme Results Statement**

The table indicates the main outputs, its indicators and projections by which the Office measures the performance of this sub-programme.

|   |   |                                  | Past                         | t Years                       |                               | Projections                   |                               |                               |                    |  |  |
|---|---|----------------------------------|------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|--------------------|--|--|
| Main<br>Output  | Output<br>Indicator   |                                  | 019                          | 20                            |                               | Budget<br>Year                | Year                          | Year                          | Indicative<br>Year |  |  |
|   |   | Target                           | Actual                       | Target                        | Actual                        | 2021                          | 2022                          | 2023                          | 2024               |  |  |
| Archival<br>documents<br>digitized  | No. of<br>Archival<br>sheets<br>digitized                                       | 500,000                          | 1,000,000                    | 1500000                       | 19,507                        | 150,000                       | 200,000                       | 250,000                       | 300,000            |  |  |
| Record<br>Manageme<br>nt Systems<br>in Public<br>Institutions'<br>records<br>offices<br>monitored<br>and<br>evaluated | No. of<br>MDAs/<br>MMDAs<br>records<br>offices<br>monitored<br>and<br>evaluated | 15<br>Public<br>Institutio<br>ns | 6 Public<br>Institution<br>s | 18 Public<br>Institution<br>s | 14 Public<br>Institutio<br>ns | 18 Public<br>Institutio<br>ns | 20 Public<br>Institutio<br>ns | 20 Public<br>Institutio<br>ns |                    |  |  |
| Scheduled<br>records in<br>the National<br>Records<br>Centre<br>disposed of   | No. of<br>records<br>(boxes)<br>disposed of                                     | 6000                             | 1,450                        | 1,700                         | 1,076                         | 1,341                         | 1011                          | 256                           | 255                |  |  |
| Public<br>Archives<br>exhibition<br>organised   | No. of exhibitions organised  | One (1)                          | None                         | 1                             | 0                             | 1                             | 1                             | 1                             | 1                  |  |  |
| MDAs<br>Records<br>offices<br>decongeste<br>d   | No. of<br>MDAs<br>Records<br>decongeste<br>d                                    | 15                               | 6                            | 20                            | 2                             | 15                            | 18                            | 20                            | 25                 |  |  |
| Staff<br>Capacity<br>developed  | No. of staff<br>trained   |                                  |                              |                               |                               | 60                            | 60                            | 60                            | 60                 |  |  |

### 4. Budget Sub-Programme Operations and Projects

The table below lists the main Operations and Projects to be undertaken by the sub- programme.

| OPERATIONS                              | PROJECTS (INVESTMENT) |
|---|-----------------------|
| Internal Management of the organization |                       |
| Records Management                      |                       |
| Human Resource Management               |                       |
| Undertake procurement activities        |                       |
| Archives Administration                 |                       |
|   |                       |
|   |                       |



# 2.8. Budget by Chart of Account

8 - Sub-Programme and Natural Account

Entity: 002 - Office of the Head of Civil Service

Funding: All Source of Funding Year: 2021 | Currency: GH Cedi

|                                      | 2021      | 2022      | 2023      | 2024      |
|--------------------------------------|-----------|-----------|-----------|-----------|
| 00202003 - Records Management        | 4,981,453 | 4,981,453 | 4,981,453 | 4,981,453 |
| 21 - Compensation of employees [GFS] | 4,335,910 | 4,335,910 | 4,335,910 | 4,335,910 |
| 22 - Use of goods and services       | 645,543   | 645,543   | 645,543   | 645,543   |

### BUDGET SUB-PROGRAMME SUMMARY

### PROGRAMME 2: INSTITUTIONAL DEVELPOMENT

### **SUB-PROGRAMME 2.3: Procurement Management**

### 1. Budget Sub-Programme Objectives

- Rationalize and define structures, roles and procedures for state institutions
- Enhance supervision and productivity in the public services

### 2. Budget Sub-Programme Description

This sub-programme is delivered by Procurement and Supply Chain Management Department (PSCMD) with staff strength of twelve (12) Officers and funding is from GOG source. It seeks to developed systems, designed plans and programmes to harmonise the process of procurement and supply chain management in the Civil Service.

### These are achieved by:

- Implementing/Institutionalising appropriate structures and systems to facilitate efficient, effective and economic delivery of public procurement and Supply Chain management in the Civil Service.
- Developing various options/scenarios available in public procurement and Supply Chain management to provide best practices available for Government to appropriate increased value.
- Ensuring the development of annual procurement plans from the various institutions to be aggregated to form one major plan for the Civil Service institutions to enable collaboration.

### 3. Budget Sub-Programme Results Statement

The table indicates the main outputs, its indicators and projections by which the Office measures the performance of this sub-programme.

| 1  |  | 1 0    |        |        |                            |              |              |                        |                        |
|--|--|--------|--------|--------|----------------------------|--------------|--------------|------------------------|------------------------|
|  | Past Years   |        |        |        | Projections                |              |              |                        |                        |
| Main Output                                  | Output   | 2019   |        | 2020   |                            | _            |              |                        | Indicativ              |
| Wam Output                                   | Indicator  | Target | Actual | Target | Actual                     | Year<br>2021 | Year<br>2022 | Year<br>2023<br>Target | Year<br>2024<br>Actual |
| Procurement activities monitored             | Number of<br>Ministries<br>& Depts.<br>monitored                           | 25     | 22     | 25     | 12                         | 25           | 25           | 25                     | 25                     |
| Annual<br>Procurement<br>summit<br>organised | Number of<br>key<br>stakeholders<br>who<br>participate<br>in the<br>summit | 700    | Nil    | 700    | Summit<br>was<br>cancelled | 700          | 700          | 700                    | 700                    |
|  | Number of staff trained  | 200    | 69     | 100    | 61                         | 100          | 100          | 100                    | 100                    |
|  | No. of<br>qualified<br>staff posted<br>to M&Ds                             | 10     | 31     | 10     |                            | 10           | 20           | 20                     | 20                     |

### 4. Budget Sub-Programme Operations and Projects

The table below lists of the main Operations and Projects to be undertaken by the sub-programme.

| Operations   | Projects |
|--|----------|
| Monitoring procurement and supply chain activities of 25 MDAs. |          |
| Organise 7th Annual Procurement and Supply Chain Summit        |          |
| Train PSCMD Officers   |          |
|  |          |



# 2.8. Budget by Chart of Account

8 - Sub-Programme and Natural Account

Entity: 002 - Office of the Head of Civil Service

Funding: All Source of Funding Year: 2021 | Currency: GH Cedi

|                                      | 2021      | 2022      | 2023      | 2024      |
|--------------------------------------|-----------|-----------|-----------|-----------|
| 00202004 - Procurement Management    | 3,531,946 | 3,531,946 | 3,531,946 | 3,531,946 |
| 21 - Compensation of employees [GFS] | 3,217,762 | 3,217,762 | 3,217,762 | 3,217,762 |
| 22 - Use of goods and services       | 314,184   | 314,184   | 314,184   | 314,184   |

### BUDGET PROGRAMME SUMMARY

### PROGRAMME 3: HUMAN RESOURCE DEVELOPMENT

### 1. Budget Programme Objectives

- Enhance supervision and productivity in the public service
- Promote and improve the efficiency and effectiveness of performance in the public/civil service.

### 2. Budget Programme Description

This programme is delivered mainly by four (4) OHCS Directorates (PBMED, CMD, RTDD and RSIMD) with total staff strength of 246. The RTDD Directorate has oversight responsibility over the three Civil Service Training Institutions namely; Civil Service Training Centre, Institute of Technical Supervision and Government Secretarial School.

The programme ensures that Ministries, Departments and Agencies (MDAs) are adequately staffed with personnel of the right skill mix to provide policy advice to Ghana's political leadership and to transform sector policies into implementable and monitorable plans, programmes and projects for accelerated national development.

The programme strengthens public institutions to improve their service delivery standards, productivity and responsiveness.

This programme has four (4) sub-programmes; Recruitment and Promotions, Training and Development, Performance Management and Information Management.

# 2.7. Budget by Chart of Account

7- MDA Sub-Programme and Natural Account Summary

Entity: 002 - Office of the Head of Civil Service

Funding: All Source of Funding Year: 2021 | Currency: GH Cedi

|                                       | 2021       | 2022       | 2023       | 2024       |
|---------------------------------------|------------|------------|------------|------------|
| 00203 - Human Resource Management     | 12,975,849 | 13,065,849 | 13,065,849 | 13,065,849 |
| 00203001 - Recruitment and Promotions | 4,425,287  | 4,425,287  | 4,425,287  | 4,425,287  |
| 21 - Compensation of employees [GFS]  | 375,287    | 375,287    | 375,287    | 375,287    |
| 22 - Use of goods and services        | 4,050,000  | 4,050,000  | 4,050,000  | 4,050,000  |
| 00203002 - Training and Development   | 7,184,291  | 7,224,291  | 7,224,291  | 7,224,291  |
| 21 - Compensation of employees [GFS]  | 4,080,468  | 4,080,468  | 4,080,468  | 4,080,468  |
| 22 - Use of goods and services        | 2,315,563  | 2,355,563  | 2,355,563  | 2,355,563  |
| 27 - Social benefits [GFS]            | 65,000     | 65,000     | 65,000     | 65,000     |
| 31 - Non financial assets             | 723,260    | 723,260    | 723,260    | 723,260    |
| 00203003 - Performance Management     | 705,837    | 755,837    | 755,837    | 755,837    |
| 21 - Compensation of employees [GFS]  | 605,837    | 605,837    | 605,837    | 605,837    |
| 22 - Use of goods and services        | 100,000    | 150,000    | 150,000    | 150,000    |
| 00203004 - Information Management     | 660,434    | 660,434    | 660,434    | 660,434    |
| 21 - Compensation of employees [GFS]  | 560,434    | 560,434    | 560,434    | 560,434    |
| 22 - Use of goods and services        | 100,000    | 100,000    | 100,000    | 100,000    |

### BUDGET SUB-PROGRAMME SUMMARY

### PROGRAMME 3: HUMAN RESOURCE MANAGEMENT

### **SUB-PROGRAMME 3.1: Recruitment and Promotions**

### 1. Budget Sub-Programme Objectives

- Enhance supervision and productivity in the public services
- Improve the responsiveness of the public service in service delivery
- Promote and improve efficiency and effectiveness of performance in the public/civil service

### 2. Budget Sub-Programme Description

This sub-programme is delivered by Career Management Directorate (CMD) with staff strength of twelve (12). This sub-programme is funded through Government of Ghana budgetary allocation.

The sub-programme seeks to:

- Formulate Human Resource policies on recruitment, appointments, postings, promotions, discipline and exiting of staff from the Service.
- Develop, administer, interpret and implement relevant laws and regulations including Administrative Instructions to enhance the efficiency and effectiveness of the Civil Service

### 3. Budget Sub-Programme Results Statement

The table indicates the main outputs, its indicators and projections by which the OHCS measures performance of this sub-programme.

|   |   |  | Past `                              | Years                               |                                     | Projections                         |                                     |                                     |                                     |  |  |
|---|---|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|--|--|
| Main Output   | Output<br>Indicator   | 2019                                   |                                     | 2020                                |                                     | Budget Yea<br>2021                  | Indicative<br>Year                  | ndicative Ye<br>2023                | ndicative Ye<br>2024                |  |  |
|   | mulcator  | Target                                 | Actual                              | Target                              | Actual                              | 2021                                | 2022                                |                                     |                                     |  |  |
| Staffing Gap<br>analysis for 36<br>Ministries and its<br>Departments<br>conducted | Number of participating organisations                         | 36<br>MDs/<br>Extra<br>Minister<br>ial | 36 MDs/<br>Extra<br>Ministeri<br>al | 36 MDs/<br>Extra<br>Ministeri<br>al | 35 MDs/<br>Extra<br>Minister<br>ial | 36 MDs/<br>Extra<br>Ministeria<br>1 | 36 MDs/<br>Extra<br>Ministerial     | 36 MDs/<br>Extra<br>Ministeria<br>l | 36 MDs/<br>Extra<br>Ministeria<br>1 |  |  |
| Recruitment/<br>replacement of<br>Officers into the<br>Civil Service<br>organised | Number of officers recruited                                  | 300                                    | 300                                 | 500                                 | 769                                 | 500                                 | 500                                 | 500                                 | 500                                 |  |  |
| Promotions<br>Interviews for civil<br>Service staff                               | No. of<br>officers<br>processed for<br>promotion<br>interview | 3,500                                  | 2,947                               | 4,452                               | 4,758                               | 3,000                               | 3,000                               | 3,000                               | 3,000                               |  |  |
|   | No. of<br>Category A<br>Officers                              | 50                                     | 60<br>Directors                     | 65<br>Directors                     |                                     | 100<br>Directors /<br>Analogous     | 100<br>Directors /<br>Analogou<br>s | 100<br>Directors /<br>Analogous     | 100<br>Directors /<br>Analogou<br>s |  |  |

|   | Processed for promotion                   |      | Analogou<br>s | Analogou<br>s | Analogo<br>us |      |      |       |  |
|---|---|------|---------------|---------------|---------------|------|------|-------|--|
| Personnel Records<br>of Civil Servants<br>updated | No. of<br>Personnel<br>Records<br>updated | 1000 | 1914          | 2200          |               | 2000 | 1800 | 1,500 |  |

### 4. Budget Sub-Programme Operations and Projects

The table below lists the main Operations and Projects to be undertaken by the sub- programme.

| Operations   | Projects |
|--|----------|
| Collate, Update and digitize Personnel records   |          |
| Develop a framework on Succession Planning   |          |
| Sensitize Heads of Departments on succession planning  |          |
| Capacity building of staff on the Directorate on the various human resource facilities         |          |
| HR Conference for HR Directors/ Managers in the Ministries and Departments                     |          |
| Facilitate promotions for all eligible officers across the service by the end of November 2020 |          |
| Sensitization of Civil Service Staff on the Pension's Manual                                   |          |
| HR facilities (Leave of Absence, Resignation, Secondment, Retirement)                          |          |
| Ensure a rational and even distribution of skills within the Civil Service                     |          |
| Preparation for Piloting online SPA process  |          |
| Finalize the Operational Manuel for CMD  |          |



8 - Sub-Programme and Natural Account

Entity: 002 - Office of the Head of Civil Service

Funding: All Source of Funding Year: 2021 | Currency: GH Cedi

|                                       | 2021      | 2022      | 2023      | 2024      |
|---------------------------------------|-----------|-----------|-----------|-----------|
| 00203001 - Recruitment and Promotions | 4,425,287 | 4,425,287 | 4,425,287 | 4,425,287 |
| 21 - Compensation of employees [GFS]  | 375,287   | 375,287   | 375,287   | 375,287   |
| 22 - Use of goods and services        | 4,050,000 | 4,050,000 | 4,050,000 | 4,050,000 |

### **BUDGET SUB-PROGRAMME SUMMARY**

### PROGRAMME 3: HUMAN RESOURCE MANAGEMENT

### **SUB-PROGRAMME 3.2: Training and Development**

### 1. Budget Sub-Programme Objectives

- Enhance supervision and productivity in the public services
- Improve the responsiveness of the public service in service delivery
- Promote and improve efficiency and effectiveness of performance in the public/civil service

### 2. Budget Sub-Programme Description

This sub-programme is delivered mainly by the Recruitment, Training and Development Directorate (RTDD) and the Civil Service Training Institutions with total staff strength of 190 Officers. Funding is through Government of Ghana budgetary allocation and IGF generated by and for the running of the Training Institutions.

The sub-programme seeks to:

- Formulate Human Resource policies on training of staff in the Service.
- Facilitate the conduct of systematic training and skills acquisition consistent with the needs of the Service.

### 3. Budget Sub-Programme Results Statement

The table indicates the main outputs, its indicators and projections by which the Office measures the performance of this sub-programme.

|  |  |        | Past Y | Years  |        | Projections  |              |                    |              |
|--|--|--------|--------|--------|--------|--------------|--------------|--------------------|--------------|
| Main   | Output                                     |        | 2019   |        | 2020   |              | Indicative   | ndicativ Indicativ |              |
| Output   | Indicator                                  | Target | Actual | Target | Actual | Year<br>2021 | Year<br>2022 | Year<br>2023       | Year<br>2024 |
| Induction Training for Officers in the Civil Service organized | Number<br>of<br>officers<br>Trained        | 500    | 460    | 500    | 327    | 583          | 600          | 600                | 600          |
| Induction Training for newly appointed Chief Directors         | Number<br>of Chief<br>Directors<br>trained | 14     | 16     | 10     |        | 10           | 10           | 10                 |              |
| Service-wide<br>Scheme of<br>Service<br>Training               | Number<br>of<br>officers<br>Trained        | 2,500  | 2107   | 2,500  | 501    | 3,000        | 3,000        | 3000               |              |

## 4. Budget Sub-Programme Operations and Projects

The table below lists the main Operations and Projects to be undertaken by the sub-programme

| <b>Operations</b>  | Projects |
|--|----------|
| <ul> <li>Training and Development of Civil Servants</li> <li>Staff</li> <li>Develop Composite Training Plan</li> <li>Facilitate Service-wide training for Civil Servants</li> <li>Conduct Induction for newly appointed Officers in the Civil Service</li> <li>Develop Service-wide Training Report</li> </ul> |          |
| Monitoring and Reporting of Training and Development   |          |
| <ul> <li>Management of the Civil Service Training</li> <li>Institutions</li> <li>Facilitate the Merger of the three Civil Service Training Institutions</li> </ul>   |          |



8 - Sub-Programme and Natural Account

Entity: 002 - Office of the Head of Civil Service

Funding: All Source of Funding Year: 2021 | Currency: GH Cedi

|                                      | 2021      | 2022      | 2023      | 2024      |
|--------------------------------------|-----------|-----------|-----------|-----------|
| 00203002 - Training and Development  | 7,184,291 | 7,224,291 | 7,224,291 | 7,224,291 |
| 21 - Compensation of employees [GFS] | 4,080,468 | 4,080,468 | 4,080,468 | 4,080,468 |
| 22 - Use of goods and services       | 2,315,563 | 2,355,563 | 2,355,563 | 2,355,563 |
| 27 - Social benefits [GFS]           | 65,000    | 65,000    | 65,000    | 65,000    |
| 31 - Non financial assets            | 723,260   | 723,260   | 723,260   | 723,260   |

### BUDGET SUB-PROGRAMME SUMMARY

### PROGRAMME 3: HUMAN RESOURCE MANAGEMENT

### **SUB-PROGRAMME 3.3: Performance Management**

### 1. Budget Sub-Programme Objectives

- Enhance supervision and productivity in the public services
- Improve the responsiveness of the public service in service delivery
- Promote and improve efficiency and effectiveness of performance in the public/civil service

### 2. Budget Sub-Programme Description

This sub-programme is delivered mainly by the Planning, Budgeting, Monitoring and Evaluation Directorate (PBMED) with total staff strength of twenty-one (21). Funding is through Government of Ghana budgetary allocation.

The sub-programme seeks to operationalize a Performance Management System for the Civil Service.

### 3. Budget Sub-Programme Results Statement

The table indicates the main outputs, its indicators and projections by which the Office measures the performance of this sub-programme. The past data indicates actual performance whilst the projections are the Office's estimate of future performance.

|             |                                       |        | Past Y | <b>Tears</b> |        | Projections  |              |              |              |
|-------------|---------------------------------------|--------|--------|--------------|--------|--------------|--------------|--------------|--------------|
| Main Output | Output                                | 2019   |        | 2020         |        | Budge        | Indicativ    | Indicativ    | Indicativ    |
|             |                                       | Target | Actual | Target       | Actual | Year<br>2021 | Year<br>2022 | Year<br>2023 | Year<br>2024 |
| A greement  | No. of agreements signed              | 36     | 34     | 36           | 38     | 38           | 38           | 38           | 38           |
| Performance | No. of<br>agreements<br>evaluated     | 36     | 35     | 36           | 36     | 36           | 36           | 36           | 36           |
| Performance | No. of<br>Directors/HoDs<br>signed    | 200    | 208    | 220          | 261    | 220          | 220          | 220          | 220          |
| _           | No. of<br>Directors/HoDs<br>evaluated | 200    | 175    | 220          | 174    | 220          | 220          | 220          | 220          |

|                                       |  |        | Past Y | <i>l</i> ears |        | Projections      |              |              |              |
|---------------------------------------|--|--------|--------|---------------|--------|------------------|--------------|--------------|--------------|
| Main Output                           | Output   | 2019   |        | 2020          |        | U                |              | Indicativ    | Indicativ    |
| Wam Output                            | Indicator  | Target | Actual | Target        | Actual | Year <b>2021</b> | Year<br>2022 | Year<br>2023 | Year<br>2024 |
| Agreement evaluated                   |  |        |        |               |        |                  |              |              |              |
| Staff appraisal completed by Officers | No. of<br>Ministries that<br>submitted their<br>end of year<br>report. | 36     | 12     | 36            | 37     | 36               | 36           | 36           | 36           |

# 4. Budget Sub-Programme Operations and Projects

The table below lists the main Operations and Projects to be undertaken by the sub- programme

| Operations   | Projects |
|--|----------|
| Implementation of 2019 Chief Directors"  |          |
| Performance Agreements (CDPA)  |          |
| • Organise ceremony for the signing of   |          |
| 2021 Chief Directors Performance   |          |
| Agreement and award of 2020 Best   |          |
| Performed Chief Directors  |          |
| Monitoring the implementation of CDPA:   |          |
| <ul> <li>Conduct mid-year monitoring of<br/>deliverables in the CDPA</li> </ul>            |          |
| Preparation of 2022 – 2025 Medium Term   |          |
| Budget:  |          |
| • Organise three (3) Budget Committee Meetings for the                                     |          |
| Implementation of OHCS SMTDP 2018-   |          |
| 2021   |          |
| <ul> <li>Organise end-of-term review of<br/>OHCS SMTDP 2018-2021</li> </ul>                |          |
| Monitoring of Service Delivery Standards   |          |
| <ul> <li>Organise mid-year review of service<br/>delivery standard service-wide</li> </ul> |          |
| Monitor implementation of SPAR   |          |



8 - Sub-Programme and Natural Account

Entity: 002 - Office of the Head of Civil Service

Funding: All Source of Funding Year: 2021 | Currency: GH Cedi

|                                      | 2021    | 2022    | 2023    | 2024    |
|--------------------------------------|---------|---------|---------|---------|
| 00203003 - Performance Management    | 705,837 | 755,837 | 755,837 | 755,837 |
| 21 - Compensation of employees [GFS] | 605,837 | 605,837 | 605,837 | 605,837 |
| 22 - Use of goods and services       | 100,000 | 150,000 | 150,000 | 150,000 |

### **BUDGET SUB-PROGRAMME SUMMARY**

### PROGRAMME 3: HUMAN RESOURCE MANAGEMENT

### **SUB-PROGRAMME 3.4: Information Management**

### 1. Budget Sub-Programme Objective

- Enhance supervision and productivity in the public services
- Promote and improve efficiency and effectiveness of performance in the public/civil service

### 2. Sub-Programme Description

This sub-programme is delivered by the Research, Statistics and Information Management Directorate (RSIMD) with total staff strength of twenty-three (23). Funding is through Government of Ghana budgetary allocation.

The sub-programme seeks to:

- Update HR database and upgrade the Information Management System for the Civil Service.
- Periodically maintain the IT equipment of the OHCS

### 3. Budget Sub-Programme Results Statement

The table indicates the main outputs, its indicators and projections by which the Office measures the performance of this sub-programme.

| Main   | Output                                |        |        | Past Ye | ars    | Projections  |              |           |              |
|--|---------------------------------------|--------|--------|---------|--------|--------------|--------------|-----------|--------------|
| Output   | Indicator                             | 20     | 2019   |         | 2020   |              | Indicativ    | Indicativ | Indicativ    |
|  |                                       | Target | Actual | Target  | Actual | Year<br>2021 | Year<br>2022 | Year 2023 | Year<br>2024 |
| Civil<br>Service<br>HR<br>database<br>updated              | Update of<br>the<br>OHCS<br>database  |        | 15,515 | 7000    | 9237   | 8,000        | 7,000        | 8,000     | 8,000        |
| Train IPPD preparing officers and authorizer s in the M&Ds | No. of<br>IPPD<br>officers<br>trained | 122    |        | 122     | 8      | 122          | 122          | 122       | 122          |

| Main   | Output    |        | Past Years |        |        |              | Projections  |              |              |  |
|--|-----------|--------|------------|--------|--------|--------------|--------------|--------------|--------------|--|
| Output   | Indicator | 20:    | 2019       |        | 2020   |              | Indicativ    | Indicativ    | Indicativ    |  |
|  |           | Target | Actual     | Target | Actual | Year<br>2021 | Year<br>2022 | Year<br>2023 | Year<br>2024 |  |
| Train Officers on informatio n sharing and knowledge manageme nt |           | 100    | 34         | 100    | 22     | 100          | 100          | 100          | 100          |  |

## 4. Budget Sub-Programme Operations and Projects

The table below lists the main Operations and Projects to be undertaken by the sub-programme

| OPERATIONS                                     | PROJECTS (INVESTMENT) |
|--|-----------------------|
| Update 8000 records on Human Resource          |                       |
| database for the Civil Service                 |                       |
| Four (4) quarterly analysis reports on Update  |                       |
| of OHCS Human Resource database                |                       |
| Manage and maintain eighty (80) IT             |                       |
| equipment of the OHCS.                         |                       |
| Manage six (6) Human Resource applications     |                       |
| of the OHCS                                    |                       |
| Conduct two (2) researches in emerging issues  |                       |
| in the Civil Service                           |                       |
| Manage 5000 Integrated Personnel Payroll       |                       |
| Database (IPPD II) related issues in the Civil |                       |
| Service  |                       |
| Train 100 Officers on information sharing and  |                       |
| knowledge management                           |                       |



8 - Sub-Programme and Natural Account

Entity: 002 - Office of the Head of Civil Service

Funding: All Source of Funding Year: 2021 | Currency: GH Cedi

|                                      | 2021    | 2022    | 2023    | 2024    |
|--------------------------------------|---------|---------|---------|---------|
| 00203004 - Information Management    | 660,434 | 660,434 | 660,434 | 660,434 |
| 21 - Compensation of employees [GFS] | 560,434 | 560,434 | 560,434 | 560,434 |
| 22 - Use of goods and services       | 100,000 | 100,000 | 100,000 | 100,000 |



# **1.6. Appropriation Bill**Summary of Expenditure by Cost Center, Economic Item and Funding

Entity: 002 - Office of the Head of Civil Service Year: 2021 | Currency: GH Cedi 2021 Full Year Budget

|   |                           | 909                   | g         |            |                           | <u>1</u> 91           |         |           |           | Funds / Others |        |                       | Donors |       |             |
|---|---------------------------|-----------------------|-----------|------------|---------------------------|-----------------------|---------|-----------|-----------|----------------|--------|-----------------------|--------|-------|-------------|
|   | Compensation of employees | Goods and<br>Services | Сарех     | Total      | Compensation of employees | Goods and<br>Services | Сарех   | Total     | Statutory | ABFA           | Others | Goods and<br>Services | Capex  | Total | Grand Total |
| 002 - Office of the Head of Civil Service                             | 21,357,785                | 7,490,935             | 1,150,000 | 29,998,720 |                           | 2,418,745             | 756,373 | 3,175,118 |           |                |        |                       |        |       | 33,173,838  |
| 00201 - Headquarters  | 14,639,733                | 6,443,654             | 1,150,000 | 22,233,387 |                           | 2,280,563             | 723,260 | 3,003,823 |           |                |        |                       |        |       | 25,237,210  |
| 0020101 - Finance and Administration                                  | 6,458,920                 | 1,779,470             | 1,150,000 | 9,388,390  |                           |                       |         |           |           |                |        |                       |        |       | 9,388,390   |
| 0020101001 - Administration Unit                                      | 6,458,920                 | 1,779,470             | 1,150,000 | 9,388,390  |                           |                       |         |           |           |                |        |                       |        |       | 9,388,390   |
| 0020102 - Planning, Budgeting, Monitoring and Evaluation              | 605,837                   | 100,000               |           | 705,837    |                           |                       |         |           |           |                |        |                       |        |       | 705,837     |
| 0020102001 - PPME Unit  | 605,837                   | 100,000               |           | 705,837    |                           |                       |         |           |           |                |        |                       |        |       | 705,837     |
| 0020103 - Career Management Directorate                               | 375,287                   | 4,050,000             |           | 4,425,287  |                           |                       |         |           |           |                |        |                       |        |       | 4,425,287   |
| 0020103001 - Career Management Unit                                   | 375,287                   | 4,050,000             |           | 4,425,287  |                           |                       |         |           |           |                |        |                       |        |       | 4,425,287   |
| 0020104 - Procurement and Supply Chain Management<br>Department       | 3,217,762                 | 314,184               |           | 3,531,946  |                           |                       |         |           |           |                |        |                       |        |       | 3,531,946   |
| 0020104001 - Procurement and Supply Chain Management<br>Unit          | 3,217,762                 | 314,184               |           | 3,531,946  |                           |                       |         |           |           |                |        |                       |        |       | 3,531,946   |
| 0020105 - Recruitment, Training Development Directorate               | 333,500                   | 100,000               |           | 433,500    |                           |                       |         |           |           |                |        |                       |        |       | 433,500     |
| 0020105001 - Recruitment, Training Development Unit                   | 333,500                   | 100,000               |           | 433,500    |                           |                       |         |           |           |                |        |                       |        |       | 433,500     |
| 0020106 - Research, Statistics and Information Management Directorate | 560,434                   | 100,000               |           | 660,434    |                           |                       |         |           |           |                |        |                       |        |       | 660,434     |
| 0020106001 - Research, Statistics and Information<br>Management Unit  | 560,434                   | 100,000               |           | 660,434    |                           |                       |         |           |           |                |        |                       |        |       | 660,434     |
| 0020107 - Training Directorate  | 3,087,993                 |                       |           | 3,087,993  |                           | 2,280,563             | 723,260 | 3,003,823 |           |                |        |                       |        |       | 6,091,816   |
| 0020107001 - Government Secretariat School                            | 1,722,345                 |                       |           | 1,722,345  |                           | 665,262               | 240,412 | 905,674   |           |                |        |                       |        |       | 2,628,018   |
| 0020107002 - Civil Service Training Centre                            | 1,003,874                 |                       |           | 1,003,874  |                           | 1,118,710             | 376,840 | 1,495,550 |           |                |        |                       |        |       | 2,499,425   |
| 0020107003 - Institute of Technical Supervision                       | 361,774                   |                       |           | 361,774    |                           | 496,592               | 106,008 | 602,599   |           |                |        |                       |        |       | 964,373     |
| 00202 - Management Services Division                                  | 1,723,168                 | 368,912               |           | 2,092,080  |                           | 99,339                | 33,113  | 132,452   |           |                |        |                       |        |       | 2,224,532   |
| 0020201 - General Administration                                      | 1,723,168                 | 368,912               |           | 2,092,080  |                           | 99,339                | 33,113  | 132,452   |           |                |        |                       |        |       | 2,224,532   |
| 0020201001 - Administration Unit                                      | 1,723,168                 | 368,912               |           | 2,092,080  |                           | 68,339                | 33,113  | 132,452   |           |                |        |                       |        |       | 2,224,532   |
| 00203 - Public Records and Archives Administration<br>Department      | 4,335,910                 | 678,368               |           | 5,014,278  |                           | 38,843                |         | 38,843    |           |                |        |                       |        |       | 5,053,121   |
| 0020301 - General Administration                                      | 4,335,910                 | 678,368               |           | 5,014,278  |                           | 38,843                |         | 38,843    |           |                |        |                       |        |       | 5,053,121   |
| 0020301001 - Administration Unit                                      | 4,335,910                 | 678,368               |           | 5,014,278  |                           | 38,843                |         | 38,843    |           |                |        |                       |        |       | 5,053,121   |
| 00209 - Institute of Technical Supervision                            | 658,975                   |                       |           | 658,975    |                           |                       |         |           |           |                |        |                       |        |       | 658,975     |
| 0020901 - Headquarters  | 658,975                   |                       |           | 658,975    |                           |                       |         |           |           |                |        |                       |        |       | 658,975     |



# **1.6. Appropriation Bill**Summary of Expenditure by Cost Center, Economic Item and Funding

Entity: 002 - Office of the Head of Civil Service Year: 2021 | Currency: GH Cedi 2021 Full Year Budget

| Grand Total    |                           | 658,975  |
|----------------|---------------------------|--|
| Donors         | Total                     |  |
|                | Сарех                     |  |
|                | Goods and<br>Services     |  |
|                | Others                    |  |
| Funds / Others | ABFA                      |  |
|                | Statutory                 |  |
|                | Total                     |  |
| IGF            | Сарех                     |  |
| Ξ.             | Goods and<br>Services     |  |
|                | Compensation of employees |  |
|                | Total                     | 658,975  |
| 909            | Сарех                     |  |
|                | Goods and<br>Services     |  |
|                | Compensation of employees | 658,975  |
|                |                           | 0020901001 - Headquarters-General Administration |

